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The NGPSG is made up of representatives of the NSW, SA and Victorian Governments.

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Disclaimer: While every reasonable effort has been made to ensure that this document is correct at the time of publication, the State of New South Wales, its agents and employees, disclaim any and all liability to any person in This report provides stakeholders with updates on GreenPower. GreenPower is 100% renewable electricity and can be purchased by households and businesses through most Australian energy retailers and a range of other accredited GreenPower Providers. The first section of the report provides information about GreenPower. This is followed by breakdowns of GreenPower sales by GreenPower Providers.

The period covered by this report is part of the 2020 settlement period for GreenPower which runs from 1 January 2021 to 31 December 2021.

The quarterly reports are not audited and therefor data may not be accurate. For audited customer numbers and sales, please refer to the annual audit reports published at <a href="https://www.greenpower.gov.au/about-greenpower/audits-and-reports/annual-audits">https://www.greenpower.gov.au/about-greenpower/audits-and-reports/annual-audits</a>

This report, as well as additional information about GreenPower, is available on the GreenPower website at <a href="https://www.greenpower.gov.au">www.greenpower.gov.au</a>

# **Executive Summary**

## Quarters in review: 1 January 2021 to 31 December 2021

There were 41 accredited GreenPower Products available nationally this year and these were offered by 40 accredited GreenPower Providers.

The figures contained in this report are unaudited and may be subject to revision. The annual audit report for 2021 is available on the GreenPower website.

Below is a breakdown of total GreenPower customer numbers and GreenPower sales (MWh) made in the quarters in 2021, between residential GreenPower customers and business GreenPower customers, and by the state or territory in which GreenPower customers are based.

Table 1.1: Quarter 1 snapshot of customers and sales

State/ Territory	Residential customers	Business customers	Residential sales (MWh)	Business sales (MWh)
ACT	7,995	145	2,812	2,757
NSW	60,765	13,993	22,416	58,971
NT	-	-	-	-
QLD	70,409	6,694	20,174	32,512
SA	14,248	550	3,437	4,167
TAS	36	19	24	570
VIC	48,113	3,707	13,836	45,337
WA	4,299	554	3,005	1,991
Total	205,865	25,662	65,704	146,305

Table 1.2: Quarter 2 snapshot of customers and sales

State/ Territory	Residential customers	Business customers	Residential sales (MWh)	Business sales (MWh)
ACT	9,885	155	4,451	3,288
NSW	86,508	14,245	36,540	79,779
NT	-	-	-	-
QLD	83,426	6,663	24,647	26,411
SA	18,601	577	5,534	3,199
TAS	20	12	18	528
VIC	66,503	3,838	23,752	53,815
WA	4,436	573	2,877	2,730
Total	269,379	26,063	97,819	169,750

Table 1.3: Quarter 3 snapshot of customers and sales

State/ Territory	Residential customers	Business customers	Residential sales (MWh)	Business sales (MWh)
ACT	11,499	166	6,595	1,620
NSW	98,078	14,884	54,606	78,552
NT	-	-	-	-
QLD	94,267	7,832	29,890	39,799
SA	22,098	643	7,931	4,457
TAS	55	28	73	622
VIC	73,955	3,861	32,602	58,935
WA	4,569	598	3,920	4,995
Total	304,521	28,012	135,617	188,980

Table 1.4: Quarter 4 snapshot of customers and sales

State/ Territory	Residential customers	Business customers	Residential sales (MWh)	Business sales (MWh)
ACT	12,238	183	5,151	1,763
NSW	103,016	15,330	38,781	81,359
NT	-	-	-	-
QLD	90,962	7,622	24,974	44,860
SA	23,510	667	6,037	6,001
TAS	64	33	85	714
VIC	80,387	4,071	24,903	53,810
WA	4,594	673	3,184	7,585
Total	314,771	28,579	103,115	196,092

### GreenPower customer and sales trends

Figure 1: Total GreenPower residential and business customers compared to previous years

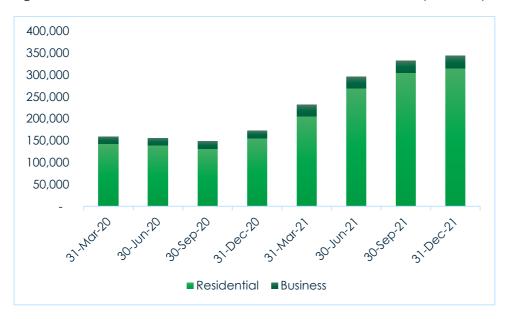
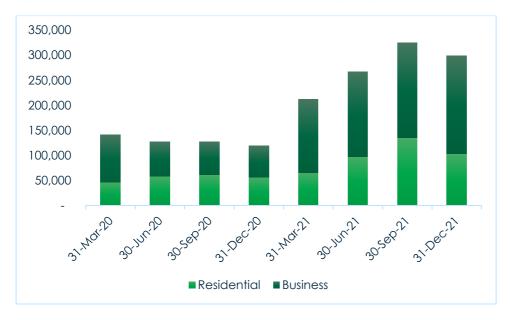


Figure 2: Residential and business GreenPower sales (MWh) compared to previous years



## **About GreenPower**

GreenPower is 100% renewable electricity and can be purchased by households and businesses through most Australian energy retailers and a range of other accredited GreenPower Providers. GreenPower is managed by the NSW Government on behalf of the National GreenPower Steering Group, a collaboration of Australian state and territory governments.

#### **GreenPower Providers and Products**

Most energy providers throughout Australia offer at least one accredited GreenPower Product. Residential and business customers can choose to buy a GreenPower Product offered by any GreenPower Provider which is accredited to sell GreenPower in their state or territory.

The list of GreenPower Providers and where they are licensed to sell their GreenPower Products is available on the GreenPower website at <a href="https://www.greenpower.gov.au/get-greenpower/find-provider">www.greenpower.gov.au/get-greenpower/find-provider</a>

The three main types of GreenPower Products offered are:

- consumption based products where the customer nominates the level of GreenPower purchased according to a nominated percentage of their total electricity consumption. Consumption based products are part of the customer's electricity retail contract.
- 2. **'block' based products** where the customer purchases a fixed kWh block of GreenPower that is not directly linked to their consumption. For residential customers, the minimum block is the equivalent of 10% of average household electricity consumption as defined in the <a href="GreenPower Program Rules">GreenPower Program Rules</a>. Block based products are part of the customer's electricity retail contract.
- 3. 'decoupled' GreenPower generally for business customers that wish to purchase GreenPower separately to their electricity contract. A GreenPower Provider can be contracted to purchase and surrender the equivalent number of GreenPower Large-scale Generation Certificates (LGCs) from eligible generation sources to meet the customer's electricity consumption, or for a proportion of the total consumption. This could include GreenPower Connect and GreenPower Corporate Direct products.

## Breakdown of GreenPower customer numbers and sales (MWh)

Table 2.1: Residential customers (as at 31 December 2021)

Retailers	31-Mar-21	30-Jun-21	30-Sep-21	31-Dec-21
ActewAGL	5,142	5,109	4,996	4,872
ACXargyle	3	-	-	-
AGL	3,130	3,005	2,941	2,825
AGL-Powerdirect	23	24	21	20
Alinta Energy Retail Sales	-	-	-	-
Alinta Sales	-	-	-	-
Aurora Energy	29	-	28	27
Brighte Energy	-	-	-	7
Click Energy	-	-	-	-
CovaU Energy	-	-	-	-
Delta Electricity	-	-	-	-
Diamond Energy	1,083	1,101	1,126	-
Discover Energy	31	36	66	111
Dodo Power and Gas	734	708	685	681
Energy Locals	1,229	1,469	1,603	2,743
EnergyAustralia	11,332	11,270	11,222	11,358
Enova Energy	732	839	895	1,036
Ergon Energy	27,574	26,703	30,553	25,198
Flow Power	-	-	-	-
Iberdrola Australia Energy Markets	-	-	-	-

Retailers	31-Mar-21	30-Jun-21	30-Sep-21	31-Dec-21
LUMO Energy (SA)	124	130	139	131
LUMO Energy Australia	420	405	391	385
Macquarie Bank	-	-	-	-
Momentum Energy	563	721	832	1,319
Nectr	553	562	518	481
Next Business Energy	-	-	-	-
Origin Energy	123,831	179,336	213,838	224,821
OVO Energy	4,256	5,293	8,476	9,987
Powershop Australia	12,156	18,680	11,011	11,354
QEnergy Limited	-	-	-	-
ReAmped Energy	1,262	2,150	3,249	4,578
Red Energy	3,457	3,593	3,625	4,567
Shell Energy	-	-	-	-
Simply Energy	3,637	3,523	3,412	3,305
SmartestEnergy Australia	-	-	-	-
Stanwell Corporation	-	-	-	-
Synergy	4,299	4,436	4,569	4,594
Tango Energy	262	282	316	359
Tilt Renewables	-	-	-	-
WINconnect	3	4	9	12

<sup>\*</sup> issues extracting data from portal

Table 2.2: Business customers (as at 31 December 2021)

Retailers	31-Mar-21	30-Jun-21	30-Sep-21	31-Dec-21
ActewAGL	118	125	132	139
ACXargyle	8	32	9	12
AGL	1,112	1,095	1,256	1,417
AGL-Powerdirect	5	5	4	4
Alinta Energy Retail Sales	86	83	115	115
Alinta Sales	51	52	58	65
Aurora Energy	9	-	14	17
Brighte Energy	-	-	-	-
Click Energy	-	-	-	-
CovaU Energy	16	20	24	36
Delta Electricity	4	6	9	9
Diamond Energy	65	67	72	-
Discover Energy	3	3	4	4
Dodo Power and Gas	163	2	1	2
Energy Locals	27	40	41	50
EnergyAustralia	511	526	572	594
Enova Energy	16	22	21	24
Ergon Energy	1,637	1,611	1,793	1,544
Flow Power	4	4	20	28
Infigen Energy Markets	6	6	6	6
LUMO Energy (SA)	4	6	6	6
LUMO Energy Australia	5	5	5	5
Macquarie Bank Limited	-	-	-	-
Momentum Energy	250	290	315	443
Nectr	-	-	-	-
Next Business Energy	-	-	-	7

Retailers	31-Mar-21	30-Jun-21	30-Sep-21	31-Dec-21
Origin Energy	12,811	13,154	14,423	14,877
OVO Energy	-	-	-	-
Powershop Australia	458	537	500	525
QEnergy Limited	-	-	-	-
ReAmped Energy	11	16	20	31
Red Energy	104	163	183	214
Shell Energy	7,600	7,596	7,743	7,670
Simply Energy	21	23	68	58
SmartestEnergy Australia	-	-	1	4
Stanwell Corporation Limited	27	27	27	27
Synergy	500	517	537	604
Tango Energy	28	27	29	37
Tilt Renewables	2	2	1	1
WINconnect	-	1	3	4

Table 2.3: Residential sales (MWh) (as at 31 December 2021)

Retailers	31-Mar-21	30-Jun-21	30-Sep-21	31-Dec-21
ActewAGL	1,920	2,351	2,483	2,041
ACXargyle	7	-	-	-
AGL	1,493	1,871	1,980	1,532
AGL-Powerdirect	6	8	9	5
Alinta Energy Retail Sales	-	-	-	-
Alinta Sales	-	-	-	-
Aurora Energy	22	-	46	43
Brighte Energy	-	-	-	9
Click Energy	18	-	-	-
CovaU Energy	-	-	-	-
Delta Electricity	-	-	-	-
Diamond Energy	763	718	983	-
Discover Energy	11	23	33	43
Dodo Power and Gas	303	286	380	282
Energy Locals	877	1,181	1,902	1,718
EnergyAustralia	4,065	4,333	6,648	5,203
Enova Energy	713	813	1,262	909
Ergon Energy	4,749	4,563	4,309	4,328
Flow Power	-	-	-	-
Infigen Energy Markets	-	-	-	-
LUMO Energy (SA)	18	21	30	23
LUMO Energy Australia	57	74	96	63
Macquarie Bank Limited	-	-	-	-
Momentum Energy	265	532	783	614
Nectr	478	534	700	505

Retailers	31-Mar-21	30-Jun-21	30-Sep-21	31-Dec-21
Next Business Energy	-	-	-	-
Origin Energy	35,375	62,211	90,644	66,756
OVO Energy	600	842	1,314	1,211
Powershop Australia	6,082	8,546	9,387	6,690
QEnergy Limited	-	-	-	-
ReAmped Energy	727	1,331	2,393	2,674
Red Energy	3,542	3,875	5,449	4,513
Shell Energy	-	-	-	-
Simply Energy	404	487	404	392
SmartestEnergy Australia	-	-	-	-
Stanwell Corporation Limited	-	-	-	-
Synergy	3,005	2,877	3,920	3,184
Tango Energy	195	334	452	364
Tilt Renewables	-	-	-	-
WINconnect	1	2	5	6
Total	65,696	97,813	135,612	103,108

Table 2.4: Business sales (MWh) (as at 31 December 2021)

Retailers	31-Mar-21	30-Jun-21	30-Sep-21	31-Dec-21
ActewAGL	1,628	1,733	395	465
ACXargyle	1,247	23,955	1,177	2,489
AGL	10,804	11,084	24,313	30,111
AGL-Powerdirect	1	2	1	-
Alinta Energy Retail Sales	9,647	11,912	13,776	10,486
Alinta Sales	639	660	1,149	2,069
Aurora Energy	17	-	48	75
Brighte Energy	-	-	-	3
Click Energy	-	-	-	-
CovaU Energy	100	116	133	297
Delta Electricity	30	118	1,326	1,375
Diamond Energy	244	302	295	-
Discover Energy	5	5	4	3
Dodo Power and Gas	1	3	1	-
Energy Locals	63	90	137	280
EnergyAustralia	9,164	8,930	7,654	8,645
Enova Energy	42	46	66	52
Ergon Energy	1,034	978	1,316	1,516
Flow Power	176	184	540	2,905
Infigen Energy Markets	150	156	150	136
LUMO Energy (SA)	-	-	1	1
LUMO Energy Australia	-	-	-	-
Macquarie Bank Limited	-	-	-	-
Momentum Energy	23,348	19,272	19,237	22,849
Nectr	-	-	-	-

Retailers	31-Mar-21	30-Jun-21	30-Sep-21	31-Dec-21
Next Business Energy	-	-	-	24
Origin Energy	23,722	23,181	45,466	41,624
OVO Energy	-	-	-	-
Powershop Australia	3,197	5,085	4,344	4,634
QEnergy Limited	-	-	-	-
ReAmped Energy	23	35	53	76
Red Energy	1,516	166	4,829	4,699
Shell Energy	55,698	57,245	55,812	52,796
Simply Energy	164	191	661	727
SmartestEnergy Australia	-	-	13	432
Stanwell Corporation Limited	1,594	1,596	1,685	1,812
Synergy	1,131	1,733	3,614	4,697
Tango Energy	681	715	732	760
Tilt Renewables	229	224	4	5
WINconnect	-	27	37	42
Total	146,295	169,744	188,969	196,085

Table 3: GreenPower accredited product list in 2021

Provider	Product	Jurisdictions	Residential	Business
ActewAGL	GreenChoice	ACT, NSW	Yes	Yes
ACXargyle	ACXargyle GreenPower	ACT, NSW, NT, QLD, SA, TAS, VIC, WA	Yes	Yes
AGL	GreenPower	NSW, QLD, SA, VIC	Yes	Yes
Alinta AER	GreenPower	NSW, QLD, SA, VIC	No	Yes
Alinta WA	GreenPower	WA	No	Yes
Aurora	AuroraGreen	TAS	Yes	Yes
Brighte	Brighte Electricity Pilot Plan	NSW	Yes	No
Click Energy	ClickNatural	NSW, QLD, SA, VIC	Yes	No
CovaU	GreenPower	ACT, NSW, QLD, SA, TAS, VIC	Yes	Yes
Delta	Delta GreenPower	ACT, NSW, QLD, SA, TAS, VIC	No	Yes
Diamond Energy	Diamond Pure Plus	NSW, QLD, SA, VIC	Yes	Yes
Discover	GreenPower	ACT, NSW, QLD, SA, TAS, VIC	Yes	Yes
Dodo Power & Gas	Dodo GreenPower	NSW, QLD, SA, VIC	Yes	Yes
Energy Australia	Pure Energy	ACT, NSW, QLD, SA, TAS, VIC	Yes	Yes
Energy Locals	GreenPower	ACT, NSW, QLD, SA, TAS, VIC	Yes	Yes
Enova Energy	GreenPower	NSW, QLD	Yes	Yes
Ergon Energy Queensland	Clean Energy	QLD	Yes	Yes
Flow (Progressive Green)	GreenPower	ACT, NSW, QLD, SA, TAS, VIC	No	Yes
Iberdrola	GreenPower	ACT, NSW, QLD, SA, TAS, VIC	No	Yes
Lumo Energy (SA) Pty Ltd	Lumo Life	SA	Yes	Yes
Lumo Energy Australia	Lumo Life	VIC	Yes	Yes
Mojo Power	Evergreen	NSW, QLD	Yes	No

Provider	Product	Jurisdictions	Residential	Business
Momentum Energy	Green energy	ACT, NSW, QLD, SA, TAS, VIC	Yes	Yes
Nectr	GreenPower	NSW, QLD, SA	Yes	Yes
Next Business Energy	Next Business Energy	ACT, NSW, QLD, SA, TAS, VIC	Yes	Yes
Origin Energy	Green Earth	ACT, NSW, QLD, SA, TAS, VIC	Yes	Yes
ovo	GreenPower	NSW, QLD, SA, VIC	Yes	No
PowerDirect	GreenDirect	NSW, QLD, SA, VIC	Yes	Yes
Power\$hop	Meridian Green	NSW, QLD, SA, VIC	Yes	Yes
Qenergy	QGreen	NSW, QLD, SA, VIC	Yes	Yes
ReAmped	GreenPower	ACT, NSW, QLD, SA, TAS, VIC	Yes	Yes
Red Energy	Evergreen	ACT, NSW, QLD, SA, TAS, VIC	Yes	Yes
Shell Energy	Shell GreenPower	ACT, NSW, NT, QLD, SA, TAS, VIC, WA	No	Yes
Simply Energy	GreenPower	ACT, NSW, QLD, SA, TAS, VIC	Yes	Yes
SmartestEnergy	GreenPower	ACT, NSW, QLD, SA, TAS, VIC	No	Yes
Stanwell	GreenPower	ACT, NSW, QLD, SA, TAS, VIC	No	Yes
Synergy	Easy Green	WA	Yes	Yes
Tango Energy	GreenPower	ACT, NSW, QLD, SA, TAS, VIC	Yes	Yes
Tilt Renewables	GreenPower	VIC	No	Yes
Winconnect	GreenPower	NSW, QLD, SA, VIC, WA	Yes	Yes

## **Rules of the Program**

The National GreenPower Accreditation Program Rules set stringent requirements for all GreenPower Providers offering an accredited GreenPower Product. A key requirement is for GreenPower Providers to source all generation included in a GreenPower Product from accredited GreenPower Generators.

The National GreenPower Accreditation Program Rules are published on our website at www.greenpower.gov.au/documents/greenpower-program-rules

#### **GreenPower Generators**

Under the National GreenPower Accreditation Program, a GreenPower Generator is defined as an electricity generator, or increase in generator capacity, which was commissioned or first sold energy (whichever is earlier) after 1 January 1997, and that has been accredited by the National GreenPower Accreditation Program.

A description of the major generator types is provided in Appendix A.

For a list and an interactive map of GreenPower approved generators, please visit the GreenPower website at <a href="https://www.greenpower.gov.au/our-impact/our-generators">www.greenpower.gov.au/our-impact/our-generators</a>

## GreenPower Generators accredited this quarter

Table 4: GreenPower Generators accredited in 2021

Generator	CER code	Generation type	Capacity (MW)	Location	State
Majura Valley Community Solar Farm	SRPVAC31	Solar	0.99	Canberra	ACT
Yandin Wind Farm	WD00WA23	Wind	214.20	Dandaragan	WA
Gunnedah Solar Farm	SRPXNS25	Solar	153.78	Gunnedah	NSW
Jemalong Solar Project	SRPVNSW3	Solar	50.00	Forbes	NSW
Chillamurra Solar	SRPVNS70	Solar	3.60	Boggabilla	NSW

Generator	CER code	Generation type	Capacity (MW)	Location	State
Ferguson North Wind Farm	WD00VC42	Wind	10.80	Cooriemungle	VIC
Ferguson South Wind Farm	WD00VC44	Wind	7.20	Cooriemungle	VIC
Junee Solar Farm	SRPXNS09	Solar	36.01	Junee	NSW
Bulgana Green Power Hub	WD00VC40	Wind	204.40	Joel Joel	VIC
Robinvale Solar	SRPVVCW0	Solar	7.40	Robinvale	VIC
Crudine Ridge Wind Farm	WD00NS18	Wind	141.70	Pyramul	NSW
Collector Wind Farm	WD00NS17	Wind	226.80	Cullerin	NSW
Kiamal Solar Farm	SRPVVCX1	Solar	200.00	Ouyen	VIC
Yatpool Solar Farm	SRPVVCV0	Solar	90.50	Carwarp	VIC
Corowa Solar Farm	SRPVNSW0	Solar	36.01	Corowa	NSW
Glenrowan West Solar Farm	SRPVVCY1	Solar	132.00	Glenrowan West	VIC
Wellington Solar Farm	SRPVNSW1	Solar	200.02	Montefiores	NSW
63 generators under 1 MW capacity		Solar	13.74		

## Appendix A - Major generator types

#### **Solar Photovoltaic**

Energy from the sun can be categorised in two ways, as heat energy (thermal energy) or as light energy.

Photovoltaics are a semiconductor-based technology which converts the sun's light energy directly into an electrical current. Photovoltaic panels are very versatile and can be mounted in a variety of sizes and applications such as on building roofs, street lights or roadside emergency phones.

#### Wind turbines

Wind turbines can be used to drive a generator to create electricity. Modern wind turbines for generating electricity usually have two or three blades (up to 45m in length) and often involve dual land use, as sheep and cattle can graze around the base of the turbines. A single wind turbine may be sufficient to power up to 500 homes. Business wind farms group these turbines together in one location to produce larger amounts of electricity.

#### Hydro-electric

Hydro-electric power is electricity produced from the energy of falling water using dams, turbines and generators. The environmental impact of hydro-electric projects varies and only those that can be shown to be environmentally acceptable can be accredited under GreenPower.

#### **Biomass**

Methane generated by the decomposition of biomass resources (putrescibles and green waste) in landfill sites, sewage treatment works, or large-scale composting can be used to generate electricity. Waste materials from agricultural enterprises such as forestry, sugar cane, winery and cotton production can also be used to generate electricity.

Such projects are considered generally suitable as GreenPower projects but are carefully assessed by the Project Manager on a case by case basis.

A wide variety of crops could be grown specifically for energy generation including timbers, oils or complex sugars. The suitability of these crops will depend on the sustainability of the agricultural practices used. The 'energy crops' industry is in its infancy in Australia.

With regard to forestry wastes, utilisation of fuels from existing forestry plantations is likely to be generally acceptable under GreenPower. However, utilisation of any materials (including wastes) from high conservation value forests such as old growth forests are not acceptable.

#### Landfill gas

Methane emissions result from the decomposition of putrescible and green waste (both biomass resources) in landfill sites. The use of methane emissions from landfill sites to generate electricity has considerable greenhouse benefits. However, the disposal of general municipal waste in landfill sites requires large quantities of land that will remain contaminated by undecomposed matter.

It is not the intention of the National GreenPower Accreditation Program to promote the development of new landfill sites at the expense of waste minimisation. However, landfill gas generation projects are considered generally suitable for inclusion in the National GreenPower Accreditation Program. Any measures undertaken to reduce their environmental impact (such as best practice NOx control) would assist the Program Manager in approving their use under the National GreenPower Accreditation Program.