



GreenPower for Business

Your guide to buying
government-accredited
renewable energy





Acknowledgement of Country

GreenPower acknowledges the Traditional Owners and Custodians of Country throughout Australia and pays our respects to them, and their Elders, past and present.

We recognise their enduring connection to the land, waters, and culture, and honour their vital role as the first and most knowledgeable custodians of the land.

We acknowledge that for thousands of years, First Nations people have cared for and maintained Country, with their deep knowledge and cultural practices being integral to the land itself. This rich, ongoing relationship with Country continues to inspire and guide us in our work.

Just as First Nations people have lived in harmony with the land and waters, we are dedicated to nurturing and respecting Country in all that we do. We are committed to learning from, honouring, and incorporating their practices, which have sustained the environment across generations.

Together with First Nations people our goal is to safeguard, restore and sustain the land, ensuring its health and resilience for the wellbeing of future generations.

About this guide

The GreenPower for Business Guide has been developed by the National GreenPower Accreditation Program administered by NSW Government.

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Glenrowan West Solar Farm,
Glenrowan West, Victoria.



Introduction

Interested in renewable electricity or renewable gas for your business? You've come to the right place.

More and more Australian businesses are recognising the benefits of renewable energy and making the switch. Given the growing number of product options available, it's not always a straightforward decision.

That's why we've created this guide to explain how GreenPower works and make it easier to choose a trusted option that's best for your business.



Our mission

Help energy users access government-accredited, Australian-made renewable electricity and renewable fuels to reduce emissions.

GreenPower at a glance

We've been around since 1997, so you probably know the name.
But did you know...



We're a government-managed accreditation program for renewable electricity and renewable fuels in Australia.



We introduced Australia's first renewable gas certification in 2023 to help businesses who find it challenging to electrify their operations.



By choosing GreenPower, your business supports Australia's renewable energy transition.



Our products are easy to buy and available to businesses of all sizes – from small retail shops to heavy industry and major airports.



Since 2005, GreenPower has facilitated greenhouse gas emission reductions by almost 20 million tonnes and as of December 2024 over 47,000 businesses purchased GreenPower.



By purchasing GreenPower, your business can be assured that its energy use is matched with accredited renewable energy generated right here in Australia.



We have over 500 accredited renewable electricity generators across Australia, including: solar, wind, mini-hydro, and bioenergy.

What is renewable energy?

Renewable energy comes from natural sources that can be replenished faster than they are consumed, such as solar, wind, or biomass. While many people use the terms 'electricity' and 'energy' interchangeably, energy has a broader definition and includes other energy carriers – such as renewable fuels and renewable gases.

Renewable electricity is produced from sources like solar, wind, mini-hydro, and bioenergy. The production of renewable electricity is generally considered to have zero emissions, which is far lower than fossil sources like coal and gas.

Renewable gas is made from renewable energy sources such as agricultural and food waste, wastewater, landfill gas, and renewable electricity – and it can have significantly lower emissions compared to gas derived from fossil fuels.

Reasons to purchase GreenPower

Customers, employees and investors are increasingly expecting businesses to support Australia's transition to renewable energy. Choosing to invest in government-accredited renewable electricity or renewable gas is an easy first step.

THE BENEFITS FOR BUSINESS



Reach your renewable energy and emission reduction goals

Whether your business has an established environmental, social and governance (ESG) strategy or is just starting to understand its impact, investing in renewable energy is a good first step to take. If on-site renewable energy, like rooftop solar panels, can't provide all your energy, purchasing GreenPower Renewable Electricity can help to lower your business's reported emissions. This means more time and resources to invest in other sustainability initiatives that make a difference.



Demonstrate your business values

Taking a proactive position on sustainability is a powerful way to demonstrate your values to customers, employees and investors.

A great way to promote your business's commitment to sustainability is by using the GreenPower logo across its sustainability reporting and marketing materials.



Meet Australian and international sustainability standards

Aligning to Australian and international frameworks like The National Greenhouse and Energy Reporting (NGER) scheme, RE100, Climate Active, the National Australian Built Environment Rating System (NABERS) and Green Star are becoming more important to businesses when setting climate-related goals and measuring progress.

GreenPower is also recognised in the Scope 2 emissions guidance issued by the Greenhouse Gas Protocol (GHG), the world's most widely used GHG accounting standards. Find out more [here](#).

Purchasing GreenPower Renewable Electricity is an effective and credible way to meet these standards – and buying GreenPower instantly gives your business the evidence to make these claims.



Take a stance against greenwashing

When your business buys GreenPower, our annual audits ensure that you can confidently say, the energy used by your business is matched with accredited renewable energy, generated in Australia. In this guide, we have included helpful guidelines on what types of claims your business can make to avoid greenwashing.



Mandatory climate disclosures

Mandatory climate-related financial disclosures have been introduced in Australia, requiring businesses to report on climate risks and emissions from 2025. Choosing GreenPower can help your business reduce reported emissions through a flexible and transparent approach that fits your reporting cycle.

Renewable Electricity



Sapphire Wind Farm, New England, New South Wales.



In Australia, households and businesses are transitioning to renewable electricity. In fact, GreenPower helped match more than 2 million megawatt hours (MWh) of electricity use with renewable electricity for businesses and households in 2024.

GreenPower makes it simple and easy for businesses to be part of this transition. Many Electricity Providers in Australia offer an accredited GreenPower Renewable Electricity product that lets businesses purchase up to 100% of their electricity from large-scale renewable generators like solar and wind farms.

Switching to GreenPower Renewable Electricity means your business is credibly reducing its reported Scope 2 emissions from its electricity use while supporting Australia's transition to renewable energy.

How can our business purchase renewable electricity?

IS IT RENEWABLE?

IS IT CREDIBLE?

On-site renewable electricity

✓ Yes – however, if the renewable system generates Large-Scale Generation Certificates ([LGCs](#)), they must be retired by your business to claim these as Scope 2 emission reductions.

✓ Yes.

GreenPower Renewable Electricity

✓ Yes – because GreenPower LGCs can only be created by GreenPower accredited renewable electricity Generators.

✓ Yes – GreenPower is recognised by Australian and international sustainability frameworks.

Self-source and retire LGCs

✓ Yes – but your business is responsible for the sourcing and verification.

✓ Yes – but your business is responsible for the sourcing and verification.

Carbon neutral electricity that uses carbon offsets

✗ No – carbon neutral is not the same as renewable electricity.

✗ No – purchasing carbon neutral electricity is not recognised as a Scope 2 emissions reduction under most sustainability frameworks.

How is GreenPower different from carbon offsets?

Carbon offsets, which are common in 'carbon neutral' electricity plans, allow businesses to compensate for their emissions by purchasing certificates to fund projects that reduce or remove emissions elsewhere from the atmosphere. Common types of carbon offset projects include reforestation and soil improvement.

It can be difficult to verify the impact of these initiatives and they aren't always located in Australia. Relying on offsets alone also doesn't change how we produce electricity. Fossil fueled power plants continue to release emissions that later need to be removed by these offsets.

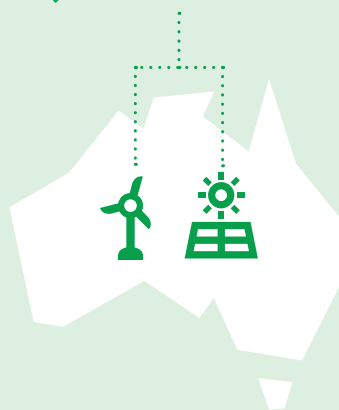
It's considered best practice to only purchase carbon offsets when there are no renewable alternatives available. This is why investing in renewable energy through programs like GreenPower is a better way for your business to take climate action and support Australia's net zero targets.

↑ ↑ ↑
**Carbon neutral
energy**



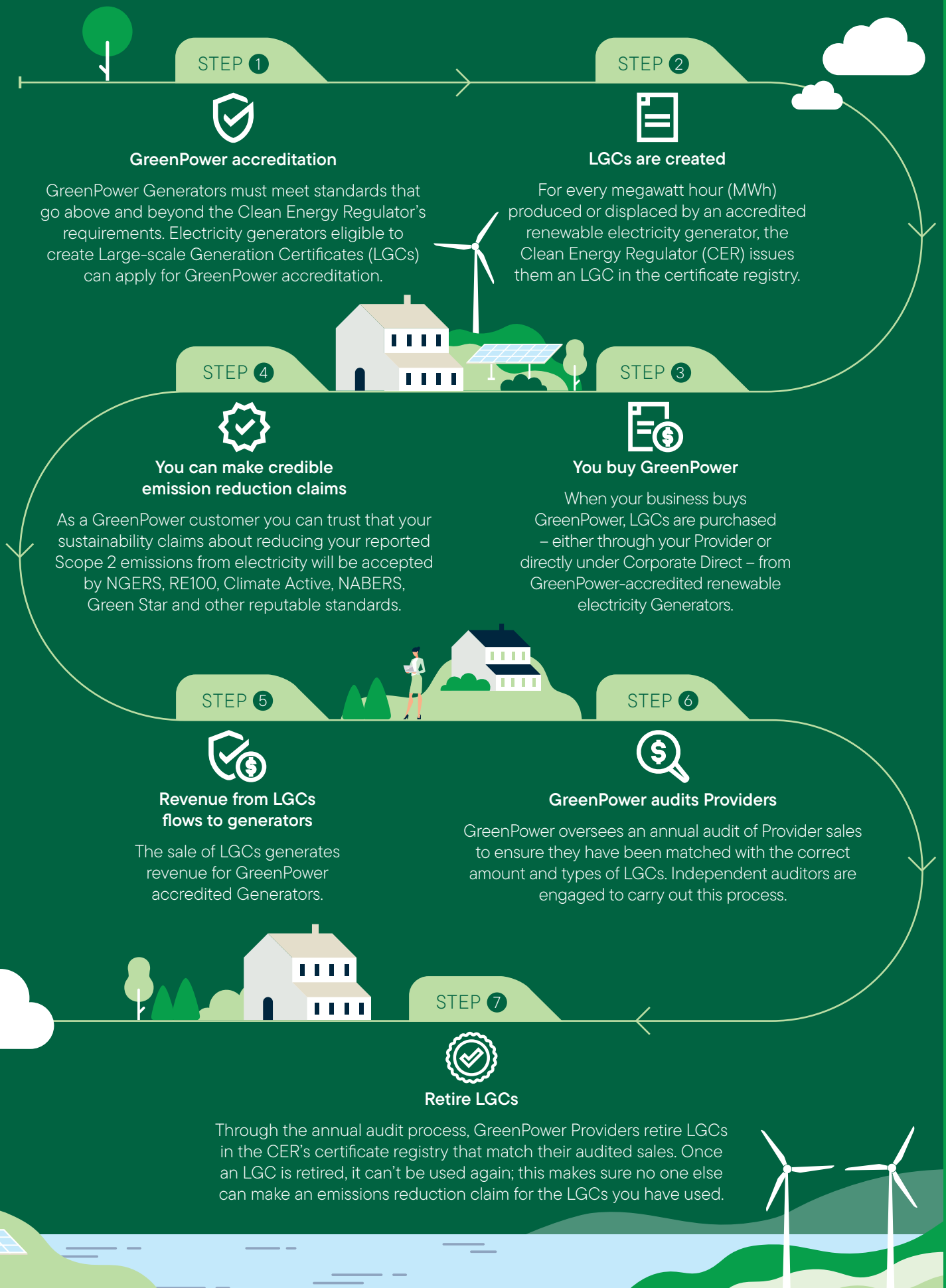
✗ Doesn't support
Australian renewable energy.

 **GreenPower®**
Renewable Energy



✓ Supports Australian
renewable energy generation.

How does GreenPower Renewable Electricity work?



Which GreenPower Renewable Electricity product is right for your business?

We're here to make it simple to find the GreenPower product that's right for your business - no matter the size, the nature of your operations or the amount of electricity used each year.



Explore the options below to see which one is best suited to meet your business's needs.



GreenPower

Your business:

- ✓ is small to medium-sized
- ✓ wants to buy GreenPower as part of an electricity contract
- ✓ prefers flexibility in choosing the proportion of electricity that comes from GreenPower
- ✓ prefers an easy, one-time only sign up.

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GreenPower Decoupled

Your business:

- ✓ prefers flexibility in choosing the proportion of electricity that comes from GreenPower or
- ✓ is locked into contracts with current electricity Providers but would like to switch to GreenPower or
- ✓ wants to consolidate its electricity contracts for multiple offices and/or project sites or
- ✓ is part of an embedded network, for example, a shopping centre or apartment block, or
- ✓ faces limited options when it comes to electricity Providers or
- ✓ wants to match its previous years electricity use with renewable electricity.

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GreenPower Corporate Direct

Your business:

- ✓ wants to match over 6,000 MWh of electricity consumption with renewable electricity each year
- ✓ is seeking a cost-effective way for large electricity purchases to get GreenPower accreditation
- ✓ is looking for flexibility, transparency and control over how renewable electricity is procured and accredited.

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GreenPower

GreenPower that's bundled into your business's electricity contract.



THE BENEFITS



Simplicity and ease

Buying GreenPower is an easy step your business can take to improve its sustainability performance.



Choice and control

Your business can select the percentage of GreenPower Renewable Electricity, and the Provider to go with.



Guaranteed credibility

GreenPower Providers undergo annual audits, so your business can be confident that its purchases are matched with accredited renewable electricity from GreenPower Generators in Australia. Your business can also apply to use the GreenPower logo in its sustainability reporting and marketing materials if it's purchasing between 80% and 100% GreenPower Renewable Electricity.



Attract customers, employees and investors

Supporting renewable electricity demonstrates your business's commitment toward sustainability, attracting more people wanting to support responsible and ethical business practices.

HOW IT WORKS

1. Ask your current electricity Provider if they offer GreenPower Renewable Electricity. If not, you may be able to switch to another Provider offering accredited GreenPower products. If you are locked into your current contract, another option is to purchase GreenPower Decoupled. Find out which Providers offer GreenPower [here](#). Tip: make sure you receive GreenPower rather than Carbon Neutral electricity if GreenPower is what you have requested.
2. Choose the percentage of GreenPower Renewable Electricity your business wants to buy.
3. Your chosen GreenPower Provider issues the invoice, and your business pays its bills as usual. We'll ensure that the Provider matches the proportion of electricity used with the nominated amount your business wants to match with GreenPower through our annual auditing process.

CASE STUDY

White Whale Coffee Roasters



White Whale baristas.

BACKGROUND

Established in 2010, White Whale Coffee Roasters is a small business located in Cairns, Queensland. Sustainability is a big focus for White Whale, and since 2019, they've been working to reduce energy and waste intensity under the guidance of an ecoBiz Sustainability Coach.¹

WHY GREENPOWER?

White Whale heard about GreenPower through ecoBiz. They had already invested in on-site rooftop solar at their 200m² roasting facility and coffee bar. However, this wasn't generating enough power for their entire operation.

White Whale describes switching to GreenPower as a 'no brainer'. In Far North Queensland, the only Electricity Provider is Ergon, so they visited the Ergon website and simply made the switch. To get an idea of the cost difference, **White Whale initially chose to get 50% GreenPower – but when the bills started coming in, they realised that moving to 100% was 'very doable'.**

'I believe every dollar you spend is a vote for the future you want,' says Ali Slotemaker, owner of White Whale. 'Buying GreenPower is a bit like buying organic fruit and veg – you do it because you want to support the producers who are making it happen.'

THE BENEFITS

'Switching to GreenPower was the easiest sustainability initiative we'd undertaken,' says Ali. 'It's great to be able to tell people our electricity use is matched with 100% renewable electricity. These days, a lot of customers want to know their dollar is doing more than buying goods and services; they want to help make a difference.'

'This also means we can now focus on other aspects of our sustainability journey. It's an ever-evolving thing – once you start making a difference in one area, you begin to see many others where there's scope to do more.'

1. ecoBiz is a program funded by the Queensland Government to help businesses audit their resource use and reduce their costs.

GreenPower Decoupled



GreenPower Decoupled is bought separately from your business's electricity plan. It gives you the flexibility to choose your Provider and how much electricity you would like to match with renewable electricity.

THE BENEFITS



Flexibility

With GreenPower Decoupled, you can choose and change Providers and decide how much electricity you would like to match with renewable electricity. The amount can be adjusted as your business's electricity usage changes. You can also make GreenPower Decoupled purchases to match last year's electricity use across all your sites.



Simplicity and ease

Buying GreenPower is an easy step your business can take to improve its sustainability performance. If your business has offices and/or project sites in multiple locations, or your business is locked into existing electricity contracts expiring at different times, purchasing GreenPower Decoupled is much simpler than switching contracts individually.



No need to wait

Even if your business is locked into existing electricity contracts, purchasing GreenPower Decoupled allows your business to instantly match your electricity use with renewable electricity.



Guaranteed credibility

GreenPower Providers undergo annual audits, so your business can be confident that its purchases are being matched with accredited renewable electricity from GreenPower Generators in Australia. Your business can also apply to use the GreenPower logo in its sustainability reporting and marketing materials if it's purchasing between 80% and 100% GreenPower Renewable Electricity.



Attract customers, employees and investors

Supporting renewable electricity demonstrates your business's commitment toward sustainability, attracting more people wanting to support responsible and ethical business practices.

HOW IT WORKS

1. Decide how much electricity use your business would like to match with GreenPower. This could be for one business location or across several sites.
2. Get quotes from our GreenPower Providers. Find out which Providers offer GreenPower Decoupled in your business's state or territory [here](#).
3. Your business pays the GreenPower invoice separately to the usual electricity bills. We'll ensure the Provider matches your nominated amount with GreenPower, through our annual auditing process.

CASE STUDY

Laing O'Rourke



Princes Highway East Kilmany Solar, Victoria.

BACKGROUND

Laing O'Rourke is a construction company with facilities ranging from small site offices to corporate spaces. Their electricity use fluctuates according to the projects underway. One of the key targets of the company's global sustainability strategy is to achieve net zero for Scope 1, 2 and 3 emissions by 2050. The business is investing in several initiatives to achieve this.

Transitioning to renewable electricity was a unique challenge. On-site renewables weren't always viable, although several of their sites are powered by solar energy. The company found it hard to accurately measure their electricity use due to their varied operations. They addressed this by rolling out a technology across their construction sites called Wattwatcher, which provides real-time reporting of their electricity use. Electricity use in corporate offices and warehouses was collated through electricity bills.

WHY GREENPOWER DECOUPLED?

It made sense for Laing O'Rourke to purchase GreenPower Decoupled as it was the simplest way to choose amounts that matched their fluctuating electricity use. For each reporting period, they collect and report the electricity use data across all their sites, and they then purchase the equivalent amount of GreenPower through their Provider.

THE BENEFITS

Laing O'Rourke can now confidently say that the electricity used in all their site and corporate offices is matched with 100% renewable electricity.

'GreenPower has allowed us to address the abatement of our Scope 2 footprint, whilst considering our unique portfolio and fluctuating electricity use,' says Sam Donaldson, Laing O'Rourke's Australia's Sustainability Lead.

'We are now into our third annual cycle of purchasing GreenPower for our business. This is a simple, credible and rigorously audited solution that not only decarbonises our energy usage, but also helps drive renewable energy in Australia.'

GreenPower Corporate Direct



GreenPower that accredits large renewable electricity purchases in a cost-effective way.

THE BENEFITS



Tangibility and traceability

GreenPower Corporate Direct enables your business to match its electricity use with renewable electricity from one or more GreenPower accredited Generators. This enables you to promote the type of renewable energy, for example wind or solar, and the specific generator you selected.



Flexibility

Your business chooses the amount of LGCs to purchase from one or more GreenPower accredited Generators via a GreenPower Provider or directly from the market. This can also be done via a Power Purchase Agreement (PPA) which offers long-term certainty around costs.



Guaranteed credibility

GreenPower undertakes annual audits to ensure your purchases meet GreenPower requirements and your electricity use. Your business can also apply to use the GreenPower logo in its sustainability reporting and marketing materials if it's purchasing between 80% and 100% GreenPower Renewable Electricity.



Transparency

Your business' renewable electricity commitment is fully traceable through our publicly available GreenPower Annual Audit Report.



Hassle-free administration

Your business is responsible for buying and retiring LGCs and GreenPower makes the reporting and recognition of renewable electricity purchases very easy.



Simple fee structure

Our fees are fixed and based on the number of LGCs retired.



Cost-effective

Our fee structure is cost-effective as you pay a fixed price rather than a fee per MWh used.

HOW IT WORKS

1. Become a Corporate Direct participant by contacting GreenPower.
2. Source LGCs from a GreenPower renewable electricity Generator and transfer them into the Clean Energy Regulator's Renewable Electricity Certificate registry.
3. GreenPower independently audits the transferred LGCs to ensure accuracy and credibility.

CASE STUDY

Melbourne Airport



Melbourne Airport.

BACKGROUND Melbourne Airport operates an embedded electricity network, supplying power to its terminal and airside operations, as well as its tenants across the broader business precinct.

Electricity consumption across the airport precinct is substantial, covering both operational needs, such as airfield and street lighting, heating and cooling, and the electricity demands of its diverse tenant base. Tenants range from large-scale logistics operators to small retailers within the terminal. Given its extensive infrastructure and significant energy requirements, the airport has a substantial opportunity to influence and drive impactful initiatives.

Melbourne Airport initiated a transition to renewable energy several years ago as part of its commitment to achieving net zero Scope 1 and 2 emissions by 2025. Early milestones included the installation of two on-site solar plants to support its operations. In July 2025, a third solar plant, Norther Airfield Solar became fully operational.

In July 2023, the airport furthered its efforts by signing a five-year Power Purchase Agreement (PPA) that includes a fixed rate for Large-scale Generation Certificates (LGCs), matching all its energy under the agreement from 2024. The energy supplied under this PPA is linked to the Stockyard Hill Wind Farm. This initiative aimed to match the airport's operations with 100% renewable electricity, addressing Scope 1 and 2 emissions, and give tenants a way to support renewable energy through their operations, addressing Scope 3 emissions.

In 2025, Melbourne Airport successfully achieved net zero for Scope 1 and 2. This was supported by its renewable energy strategy, participation in GreenPower Corporate Direct, and the purchasing of ACCU offsets (carbon sequestration through biodiverse plantings) for its residual emissions.

WHY GREENPOWER CORPORATE DIRECT?

Melbourne Airport needed a way to accredit the renewable electricity they produced via their on-site solar generation, the renewable electricity they sold as a Provider, and to verify the LGCs they purchase and retire. GreenPower was able to tick all these boxes.

GreenPower worked directly with Melbourne Airport to guide them through the steps involved. This included accrediting their Oaklands Junction, Agility Warehouse and Northern Airfield solar farms as GreenPower Generators and accrediting a GreenPower Renewable Electricity product that Melbourne Airport offers to its tenants. Today, most of the airport's electricity use is matched with GreenPower LGCs generated by their three on-site solar farms and Stockyard Hill wind farm.

As a Corporate Direct Participant, Melbourne Airport can be confident that their certificate surrenders are audited, and renewable energy claims verified.

THE BENEFITS

'For Melbourne Airport, participation in GreenPower provides an additional level of confidence and credibility around our renewable energy position. As a Corporate Direct participant, the audit process helps verify that we are meeting our obligation to net zero, with LGCs voluntarily surrendered against our energy use,' says Braeden Prescott, who led the transition to GreenPower on behalf of the airport as part of their Engineering and Asset Management team.

'The GreenPower Program also provides value because it is a recognised and trusted program, and the GreenPower logo helps communicate our renewable energy commitment clearly and in a way that is easily understood by customers, partners, and the broader community.'

How much does it cost?

We work hard to keep our fees low so that your contributions directly support renewable electricity generation in Australia.



GreenPower

Offers vary between GreenPower Providers, so it can be worthwhile to shop around to find a GreenPower plan that works best for you. Most of the GreenPower charge goes back to the GreenPower Generator that your Provider purchases from.



GreenPower Decoupled



GreenPower Corporate Direct

Costs of LGCs sourced by your business, plus a capped administration fee to GreenPower.

To see our current Corporate Direct administration fees, head to our website www.greenpower.gov.au.

If your business uses a GreenPower Provider as an agent to facilitate a Corporate Direct agreement, they may charge additional fees.

Messaging guidelines

What is greenwashing?

‘Greenwashing’ is a term used when a business makes false or misleading claims, or omits key information, that makes a product or service appear less harmful for the environment than it really is.

Consumers, investors, employees and regulators are aware of this problem which is raising more questions on environmental claims made by businesses.

In 2022, the Australian Competition and Consumer Commission (ACCC) checked the environmental claims of 247 businesses. They found that 57% of these businesses made false, unclear, or unsupported claims – highlighting greenwashing as a common problem.

Where there is greenwashing, there are consequences; damage to a brand’s reputation, increasing scrutiny from regulators, and the risk of fines and litigation. In December 2023, the ACCC published comprehensive guidelines to help businesses avoid greenwashing and make credible environmental claims.

To learn more about sustainability claims, visit the [ACCC website](https://www.accc.gov.au).

Access the ACCC guidelines here:

[Making environmental claims – A guide for business](https://www.accc.gov.au/making-environmental-claims-a-guide-for-business)
1 December 2023 ([accc.gov.au](https://www.accc.gov.au))

What claims can I make when I buy GreenPower?

It's important to understand what your business can and can't say to ensure any claims made regarding your GreenPower purchase are accurate.

The following examples will help your business communicate about GreenPower electricity with confidence.

FOR BUSINESSES THAT PURCHASE A GREENPOWER ELECTRICITY PRODUCT

Do say...

✓ My business buys X% GreenPower accredited renewable electricity to match our electricity use.

✓ My business buys X% GreenPower accredited renewable electricity made in Australia to match our electricity use.

✓ Since buying X% GreenPower Renewable Electricity to match our usage, our reported Scope 2 emissions from electricity use are reduced to X / by X% / zero.

✓ My business buys X% GreenPower Renewable Electricity to match our use and reduce our reported Scope 2 emissions from electricity use.

Don't say...

✗ My business is GreenPower certified / accredited.

✗ My business is using renewable electricity 24/7.

✗ Our business is buying GreenPower, which means we are carbon neutral.

✗ The electricity we use comes from the sun, wind, water and biomass.

Why?

GreenPower provides accreditation of renewable electricity products. We don't conduct an independent audit of your business's operations and don't offer business-related certification nor accreditation.

All electricity consumed from the grid is a mix of renewable and non-renewable energy. GreenPower purchases match electricity usage with renewable generation. However, in Australia, we currently have limited capacity to match renewable electricity generation to consumption 24/7.

At GreenPower, your business's electricity usage is volume matched with renewable electricity and is 'trued up' once a year. It's not time matched.

Purchasing GreenPower Renewable Electricity reduces reported Scope 2 emissions from electricity use.

Your business also needs to address and report its Scope 1 and Scope 3 emissions for any additional claims.

Unless your business has on-site renewable generators (e.g. rooftop solar panels), the electricity that your business draws from the grid is generated by a mix of fuel sources available at that point in time, including renewable and non-renewable sources.

Renewable Gas



Anaerobic digesters for biogas.



Building a market for a new kind of renewable energy in Australia.

What is renewable gas?

Renewable gas is made from renewable sources such as agricultural and food waste, wastewater, landfill gas, and renewable electricity. It can have significantly lower emissions compared to gas derived from fossil fuels. Types of renewable gas include biogas, biomethane and renewable hydrogen.

What is GreenPower doing in this space?

GreenPower's Renewable Gas Certification scheme gives businesses the opportunity to match their fossil gas use with accredited low-emission renewable gas certificates. These are called Renewable Gas Guarantee of Origin (RGGO) certificates. The sale of RGGOs provides financial support for renewable gas projects in Australia, supporting the transition away from fossil fuels and reducing emissions.

What kind of businesses can purchase GreenPower Renewable Gas?

Any business that uses gas can purchase GreenPower renewable gas, however, it is ideal for hard-to-abate commercial and industrial businesses that cannot easily decarbonise through electrifying their operations.

How does the scheme work?

GreenPower works with renewable gas producers that have projects in Australia that meet our environmental and social impact criteria. GreenPower accredited Producers supply renewable gas into the existing gas network or directly to their customers. They register the gas supplied in an online certificate registry that generates RGGO certificates for sale. Businesses who want to match their fossil gas use with renewable gas can purchase RGGO certificates, much like how Large-Scale Generation Certificates ([LGCs](#)) work for renewable electricity.

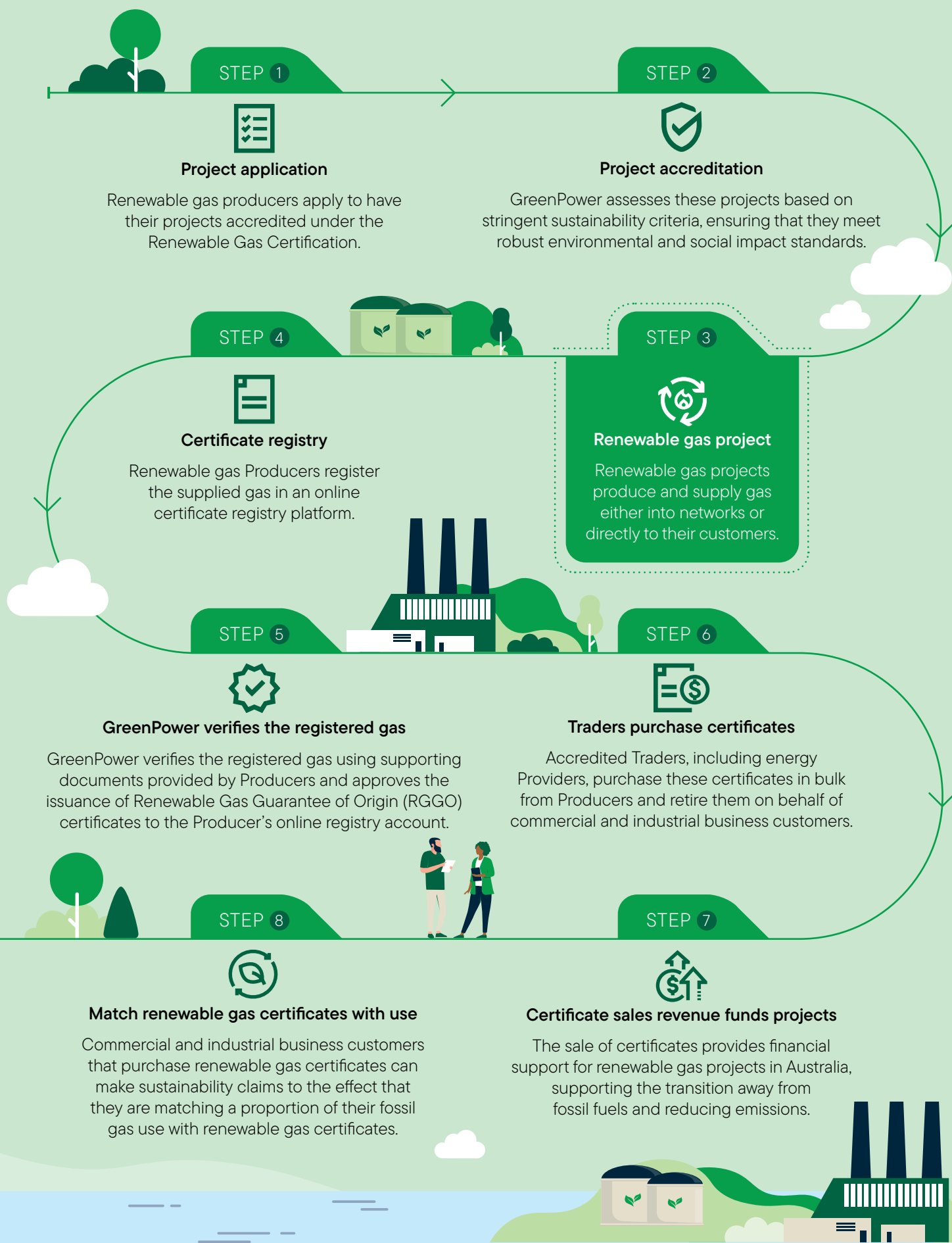
Find out more by visiting our website [here](#).

How does GreenPower Renewable Gas work?

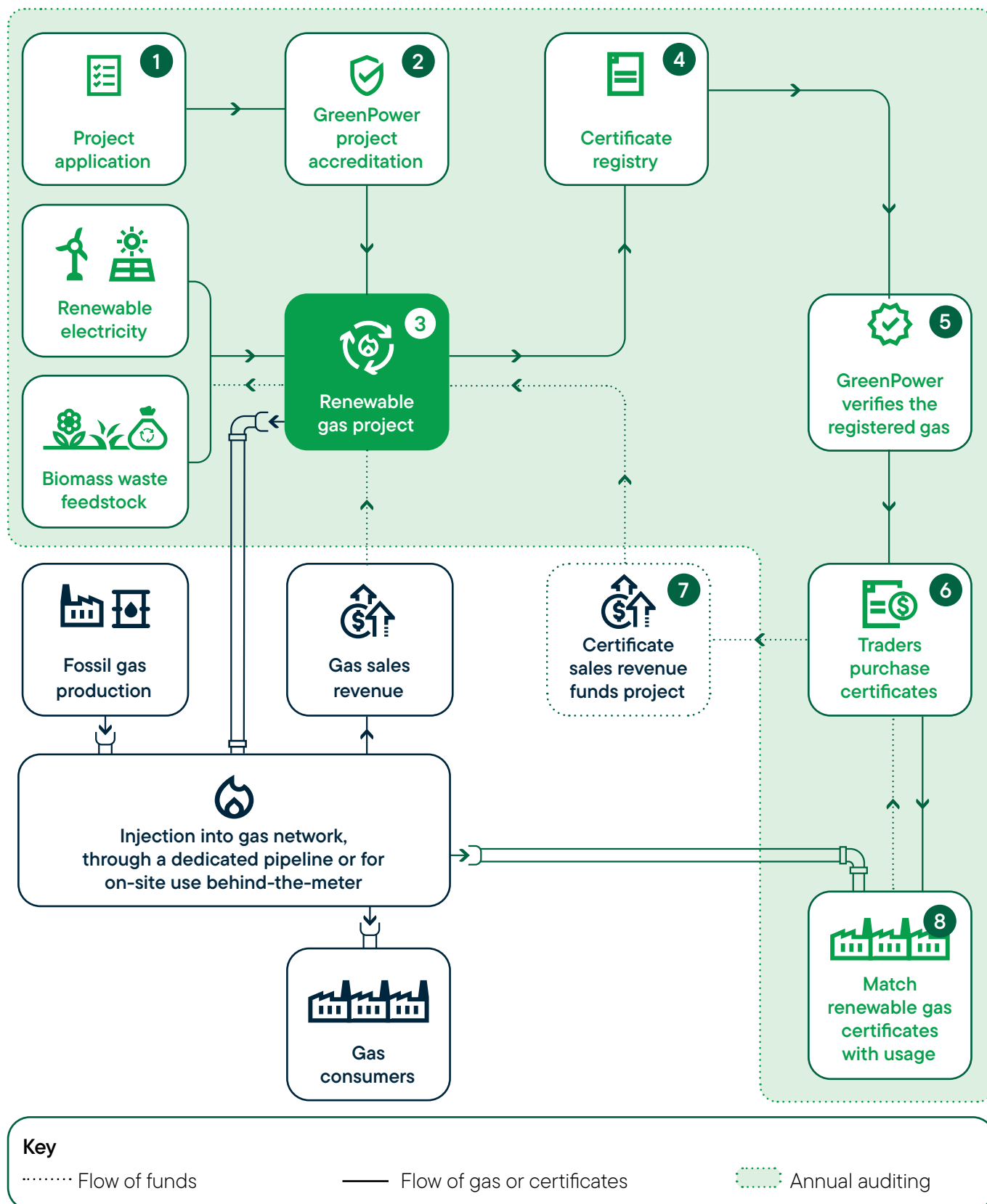


Annual auditing

GreenPower conducts annual compliance checks and audits of renewable gas projects and certificate trades.



Flow of funds and gas certificates



Messaging guidelines

It's important to understand what your business can and can't say to ensure that any claims made related to your GreenPower Renewable Gas Certificate purchase are accurate. The following examples will help your business communicate with confidence.

RGGOs can be produced, traded and retired linked or unlinked to the actual supply of renewable gas. The certificates are classified as coupled or decoupled.



DECOUPLED RGGOS WITH RENEWABLE GAS

Decoupled RGGOs refer to certificates that are generated for renewable gas that have been separated from the physical gas, such as when gas is injected into the gas network. These certificates can be sold to any gas user business connected to the gas network.

Do say...

✓ Our business matches X% of our gas use with GreenPower accredited, low-emissions renewable gas certificates for gas that was added to the gas network on our behalf.

✓ Our business is supporting the renewable gas sector by matching X% of our gas use with certificates from GreenPower accredited renewable gas projects in Australia.

✓ Since our business purchases GreenPower Renewable Gas certificates to match X% of our gas use, our reported Scope 1 emissions are reduced by X tonnes CO₂ / X% under the NGER scheme."

✓ Our business matches X% of our gas use with GreenPower accredited, low-emissions renewable gas certificates.

Don't say...

✗ X% of our business's gas use is (or is replaced with) renewable gas.

✗ Our business is supporting renewable gas projects in Australia by using or replacing X% of our gas use with GreenPower accredited renewable gas.

✗ Since our business purchases GreenPower Renewable Gas, our emissions are reduced to X / zero / by X%.

✗ Our business matches X% of our gas use with GreenPower accredited, zero-emissions renewable gas certificates.

Why?

Unless renewable gas is directly supplied to your business or produced for your business behind-the-meter, such claims are misleading and could be considered greenwashing.

Unless renewable gas is directly supplied to your business or produced for your business behind-the-meter, such claims are misleading and may be considered greenwashing.

The NGER scheme allows organisations to use GreenPower RGGOs to reduce their reported Scope 1 emissions, provided the natural gas they consume from the grid is matched by the same amount of renewable gas injected into the grid as represented by the RGGOs.

GreenPower Renewable Gas is not considered zero-emissions since the use of carbon offset certificates to offset the projects' residual emissions isn't permitted.



COUPLED RGGOS WITH RENEWABLE GAS

Coupled RGGOs refer to certificates that are directly tied to the physical supply of renewable gas from a Producer to an end user, such as through a dedicated pipeline or for on-site use behind-the-meter.

Do say...

✓ Since our business purchases X% GreenPower renewable gas, our Scope 1 emissions from gas use are reduced to X / by X% / zero.

✓ X% of our business's gas use is GreenPower accredited renewable gas to lower our business emissions from gas use.

✓ X% of our business's gas comes directly from GreenPower accredited renewable gas projects.

Don't say...

✗ Since our business purchases GreenPower Renewable Gas, our Scope 1 emissions from gas use are zero.

✗ Our business is using GreenPower accredited renewable gas to lower our emissions from gas use.

✗ Our business's gas comes directly from GreenPower accredited renewable gas projects.

Why?

The National Greenhouse and Energy Reporting (NGER) scheme publishes the emissions factors for the combustion of renewable gases. Businesses directly using renewable gas can utilise these factors to calculate their Scope 1 emissions reduction.

Non-specific claims can be misleading and could be perceived as greenwashing. The more specific the claim, the better.

Non-specific claims can be misleading and could be perceived as greenwashing. The more specific the claim, the better.

Glossary

Terms commonly used in discussions about renewable energy.

Behind-the-meter (renewable gas)

A behind-the-meter installation refers to the on-site production and use of renewable gas. In these cases, the renewable gas is not transported through pipelines or by rail, truck, or ship.

Carbon (dioxide) emissions

Carbon dioxide emissions or CO₂ emissions are emissions stemming from the burning of fossil fuels and from industrial processes. They include carbon dioxide emissions from the combustion of solid, liquid, and gas fossil fuels, including gas flaring. In this guide, we use the terms carbon emissions and greenhouse gas emissions interchangeably.

Carbon footprint

A measure of the total amount of greenhouse gas emissions released into the atmosphere that's directly and indirectly caused by a business, product, service, event, building or precinct.

Carbon neutral

A state where all greenhouse emissions associated with a business or other types of carbon footprints are balanced and reduced to zero through emission reductions and/or the retirement of carbon offsets.

Carbon neutral electricity

Electricity that is usually produced from fossil fuels and has its emissions offset or balanced out using carbon offsets.

Carbon offset

A carbon offset is a reduction in greenhouse gas emissions made in order to compensate for emissions made elsewhere. Carbon offsets are typically generated through projects that remove carbon from the atmosphere, such as reforestation projects, or avoid greenhouse gas emissions, such as energy efficiency projects. These offsets can then be purchased by businesses or individuals to compensate for their own greenhouse gas emissions.

Clean Energy Regulator (CER)

The independent statutory authority that's responsible for administering Australian Government schemes to increase renewable energy generation and measure, manage, reduce and offset carbon emissions in Australia.

Global warming

The phenomenon of increasing average air temperatures near the surface of the earth over the past one to two centuries. The Intergovernmental Panel on Climate Change has stated that most of the warming over the second half of the 20th century can be attributed to human activities.

Greenhouse effect

The result of greenhouse gases in the Earth's lower atmosphere trapping heat from the sun, raising the surface temperature and leading to global warming.

Greenhouse gas (GHG)

A greenhouse gas is an atmospheric gas that absorbs infrared radiation from the earth's surface and reradiates it back to the earth's surface, contributing to the greenhouse effect. Human activities since the Industrial Revolution, especially the combustion of fossil fuels, are largely responsible for steady increases in atmospheric concentrations of various greenhouse gases, especially carbon dioxide, methane, ozone, and chlorofluorocarbons (CFCs). In this guide, we use the terms carbon emissions and greenhouse gas emissions interchangeably.

National GreenPower Accreditation Program

A government-managed, national program administered by the NSW Government that aims to help energy users access government-accredited, Australian-made renewable electricity and renewable fuels to reduce emissions.

GreenPower Generator

A generator that produces electricity from a renewable source and is accredited through the GreenPower program.

GreenPower Product

A product that is accredited by the GreenPower program and enables customers to match their energy use with renewable electricity.

GreenPower Provider

A GreenPower Provider is an electricity retailer or environmental certificate trader that has a contractual agreement with the GreenPower Program Manager to sell one or more accredited GreenPower Products and has agreed to adhere to the requirements set out in GreenPower's Program Rules.

Greenwashing

A term used to describe when a business makes false or misleading claims, or omits key information, that makes their product or service appear less harmful for the environment than it really is.

Large-scale Generation Certificates (LGCs)

LGCs are renewable energy certificates issued by the Clean Energy Regulator to large renewable electricity generators with a generation capacity of over 100kW.

One LGC is created for every 1 MWh of renewable electricity generated or displaced by a renewable generator.

GreenPower LGCs are LGCs created by a GreenPower generator and are the only type of LGCs which can be retired for GreenPower.

Megawatts (MW) and megawatt hours (MWh)

Megawatts (MW) are a measure of power and relate to the capacity of a power station to produce electricity. Megawatt hours (MWh) are a measure of energy over time. On a typical electricity bill, kilowatt hours (kWh) will be the standard unit: 1,000,000 kWh = 1,000 MWh = 1 GWh.

Power Purchase Agreement (PPA)

In this guide, a PPA refers to the contract between a business customer and an off-site renewable energy generator. PPAs can be arranged with or without the involvement of intermediaries such as a consultant or a Provider.

Renewable energy

Energy that comes from resources that are naturally replenished, such as solar, wind, rain and geothermal heat.

Renewable Energy Certificate (REC)

These certificates provide a way to track and account for renewable energy generation and use. RECs can be sold separately from the underlying physical energy.

In Australia, the Clean Energy Regulator (CER) creates and administers two types of RECs: Small-scale Technology Certificates (STCs) and Large-scale Generation Certificates (LGCs). Small-scale Technology Certificates are created by small-scale (up to 100 kW) renewable electricity generation systems. See definition of LGCs.

GreenPower creates and administers Renewable Gas Guarantee of Origin (RGGO) certificates, the first REC used to track and account for renewable gas generation and use in Australia.

Renewable Energy Certificate (REC) Registry

An online system that's used by the Clean Energy Regulator to manage, audit and report on the renewable energy certificate market and its participants. This system records the details and history of each individual certificate from creation, through any transfer of ownership and its eventual retirement. All LGCs are recorded in the REC Registry.

Renewable Energy Target (RET)

The RET scheme requires electricity retailers and large wholesale purchasers of electricity to source a proportion of their electricity from renewable energy sources. GreenPower renewable electricity sales by Providers are independently audited each year and cannot be used by electricity retailers to meet any of their obligations under the RET scheme.

Retired Large-scale Generation Certificates

LGCs that have been officially retired (also known as surrendered) and marked as invalid in the Renewable Energy Certificate Registry. Each retired LGC represents one megawatt-hour of renewable electricity generated, allowing entities to make unique claims about their use of zero-emissions electricity.

Scope 1, 2 and 3 emissions

Scope 1, 2 and 3 emissions is a way of categorising the different kinds of emissions a business creates in its own operations and in its wider value chain. These categories are the basis for emissions reporting and climate-related disclosures.

- Scope 1 are direct on-site emissions like gas burnt for heating or the fuel used for running vehicles.
- Scope 2 are indirect emissions from purchased or acquired electricity, steam, heating and cooling.
- Scope 3 emissions are produced by a business's value chain, such as the companies that supply the raw materials and when customers use its product or service.

Scope 1 and 2 are the easiest for businesses to measure, control and reduce, while Scope 3 can be influenced; for example, by encouraging suppliers, customers and staff to switch to renewable energy. GreenPower Renewable Electricity can help businesses reduce their Scope 2 and Scope 3 emissions.

Guidance for businesses in ACT

The ACT Government is committed to delivering 100% renewable electricity for the Territory. However, not all sustainability standards recognise electricity purchases in the ACT as 100% renewable by default. Where there's a gap, your business can get GreenPower to make up the difference. For more information, visit our [website](#).

Contact us

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